

BACHE AWARDS 2010

The Good Practice Award

This will be awarded to an organisation that can clearly demonstrate how it has developed cleaning procedures, processes or operations that have enhanced the delivery of service to customers.

The entry should be based on a specific initiative that has been developed in the past 12 – 18 month period.

In outlining a submission for this award ensure that your entry covers the following:-

- Background details of the service or operation
- Explanation of what the development sought to deliver. What was expected to be achieved as a result of the changes?
- The implementation and training or marketing etc
- Evaluation of improvements delivered by the new practice
- The business benefits derived from the implementation e.g. what was achieved, how the effectiveness was measured, what did customers say, financial success.

The entry to be no more than 1000 words and can include procedural documentation and additional materials such as photographs, manuals etc. Please be selective and make sure it is relevant.

Short listed entrants may be contacted for interview, at which point additional materials may be requested to assist the judges in making a decision.

An award will be made for

WINNER



CLOSING DATE 28^h MAY 2010

Awards to be presented at the BACHE 2010

Conference Gala Dinner on 16th June 2010 at Keele University